

Soalan-Soalan Lazim

PROMOSI “HAPPY HOUR” PRABAYAR POS LAJU

Bil.	Soalan / Jawapan																																																																																				
S1	Apakah promosi “Happy Hour” Prabayar Pos Laju?																																																																																				
J1	Promosi “Happy Hour” Prabayar Pos Laju (“Promosi”) dianjurkan oleh Pos Malaysia Berhad (“Penganjur”). Kempen ini dijalankan di 20 Pusat Pos Laju terpilih dan terbuka kepada semua pelanggan yang membeli Produk Prabayar Pos Laju sahaja.																																																																																				
S2	Di manakah pelanggan boleh mendapatkan promosi ini?																																																																																				
J2	Promosi ini hanya terdapat di 20 Pusat Pos Laju yang terpilih sahaja. Butiran untuk lokasi, hari dan waktu promosi adalah seperti di bawah:																																																																																				
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S3	Berapa lamakah promosi ini akan berlangsung?
J3	Promosi ini akan berlangsung dari 23 Oktober 2017 sehingga 23 November 2017 (“Tempoh Promosi”) atau sehingga stok masih ada.
S4	Apakah promosi yang ditawarkan semasa “Happy Hour”?
J4	Dengan setiap pembelian produk Prabayar dengan nilai RM88 di 20 Pusat Pos Laju yang ditetapkan, pelanggan layak mendapat baucar Prabayar Pos Laju bernilai RM8 (sementara stok masih ada).
S5	Apakah produk Prabayar Pos Laju yang terlibat?
J5	Produk yang terlibat di dalam promosi ini ialah sampul dan kotak Prabayar Pos Laju sahaja.
S6	Jika saya membeli produk Prabayar Pos Laju dan memenuhi kriteria RM88 yang ditetapkan selepas masa "Happy Hour" yang ditetapkan, bolehkah saya menebus promosi yang ditawarkan semasa “Happy Hour” ini?
J6	Tidak boleh, untuk menikmati promosi ini, pelanggan perlu melakukan transaksi semasa "Happy Hour" yang telah ditetapkan sahaja.
S7	Bilakah saya boleh dapatkan baucar Prabayar Pos Laju untuk promosi ini?
J7	Promosi ini hanya sah untuk pembelian minimum RM88 di dalam satu (1) resit dan baucar Prabayar Pos Laju hanya akan diberikan pada waktu yang sama untuk pembelian yang layak. Baucar Prabayar Pos Laju tidak boleh dituntut dalam resit yang berasingan dan waktu pembelian yang lain.
S8	Adakah baucar Prabayar Pos Laju boleh ditukar kepada bentuk atau produk yang lain?
J8	Baucar Prabayar Pos Laju tidak boleh ditukar dengan wang ringgit atau produk lain.

S9	Di manakah saya boleh menebus guna baucar Prabayar Pos Laju?
J9	Baucar Prabayar Pos Laju hanya boleh ditebus di Pusat Pos Laju sahaja.

Frequently Asked Questions

POS LAJU PREPAID HAPPY HOUR PROMOTION

No.	Question / Answer																																																																																				
Q1	What is Pos Laju Prepaid Happy Hour Promotion?																																																																																				
A1	Pos Laju Prepaid Happy Hour promotion (“Promotion”) is organised by Pos Malaysia Berhad (“Organiser”). This campaign will run at 20 selected Pos Laju outlets and this promotion is eligible for all walk-in customers who purchased Pos Laju Prepaid products only.																																																																																				
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A2	<p>This promotion is available at 20 participating Pos Laju outlets only. Details on promotion outlets, day and time are as following:</p> <table border="1"> <thead> <tr> <th>No</th> <th>Pos Laju Outlet</th> <th>Working Day</th> <th>Happy Hour Time</th> </tr> </thead> <tbody> <tr><td>1</td><td>Bandar Baru Bangi</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>2</td><td>Bentong</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>3</td><td>Cheras</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>4</td><td>Kota Damansara</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>5</td><td>Melaka</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>6</td><td>Pulau Pinang</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>7</td><td>Presint 3, Putrajaya Presint 3</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>8</td><td>Seremban</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>9</td><td>Shah Alam (Pejabat Pos Besar Shah Alam)</td><td>Monday - Friday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>10</td><td>Batu Caves</td><td>Monday - Saturday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>11</td><td>Kangar</td><td>Monday - Saturday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>12</td><td>Kuala Lumpur (Brickfields)</td><td>Monday - Saturday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>13</td><td>Batu Pahat</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>14</td><td>Johor Bharu</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>15</td><td>Kota Bharu</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>16</td><td>Machang</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>17</td><td>Muar</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>18</td><td>Pasir Mas</td><td>Sunday - Thursday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>19</td><td>Kuala Terengganu</td><td>Sunday - Thursday & Saturday</td><td>9.00 am - 11.00 am</td></tr> <tr><td>20</td><td>Sungai Petani</td><td>Sunday - Thursday & Saturday</td><td>9.00 am - 11.00 am</td></tr> </tbody> </table>	No	Pos Laju Outlet	Working Day	Happy Hour Time	1	Bandar Baru Bangi	Monday - Friday	9.00 am - 11.00 am	2	Bentong	Monday - Friday	9.00 am - 11.00 am	3	Cheras	Monday - Friday	9.00 am - 11.00 am	4	Kota Damansara	Monday - Friday	9.00 am - 11.00 am	5	Melaka	Monday - Friday	9.00 am - 11.00 am	6	Pulau Pinang	Monday - Friday	9.00 am - 11.00 am	7	Presint 3, Putrajaya Presint 3	Monday - Friday	9.00 am - 11.00 am	8	Seremban	Monday - Friday	9.00 am - 11.00 am	9	Shah Alam (Pejabat Pos Besar Shah Alam)	Monday - Friday	9.00 am - 11.00 am	10	Batu Caves	Monday - Saturday	9.00 am - 11.00 am	11	Kangar	Monday - Saturday	9.00 am - 11.00 am	12	Kuala Lumpur (Brickfields)	Monday - Saturday	9.00 am - 11.00 am	13	Batu Pahat	Sunday - Thursday	9.00 am - 11.00 am	14	Johor Bharu	Sunday - Thursday	9.00 am - 11.00 am	15	Kota Bharu	Sunday - Thursday	9.00 am - 11.00 am	16	Machang	Sunday - Thursday	9.00 am - 11.00 am	17	Muar	Sunday - Thursday	9.00 am - 11.00 am	18	Pasir Mas	Sunday - Thursday	9.00 am - 11.00 am	19	Kuala Terengganu	Sunday - Thursday & Saturday	9.00 am - 11.00 am	20	Sungai Petani	Sunday - Thursday & Saturday	9.00 am - 11.00 am
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Q3	How long is the duration for this promotion?
A3	This offer is valid from 23rd October 2017 until 23rd November 2017 or while stocks last, whichever is earlier.
Q4	What is the promotion that Pos Laju is offering?
A4	With every RM88 spent on Pos Laju Prepaid products at any of the 20 selected Pos Laju outlets, customer is entitled for a Pos Laju Prepaid voucher worth RM8 (while stock last).
Q5	What are the products involved in this promotion?
A5	The products involved in this promotion are Pos Laju Prepaid envelopes and boxes.
Q6	If I purchase any of the Pos Laju Prepaid product and fulfill the minimum RM88 criteria but not within the “Happy Hour” period, am I entitled to the offer?
A6	No. To enjoy the promotion, customer needs to purchase the minimum RM88 transaction in a single receipt during the allocated “Happy Hours” time at any of the 20 selected Pos Laju outlets only.
Q7	When can I obtain the Pos Laju Prepaid voucher worth RM8?
A7	The minimum purchase of RM88 must be made in single receipt and the RM8 Pos Laju Prepaid voucher is to be obtained at the time of purchase which is within allocated Happy Hour time only. Customer cannot obtain the Pos Laju Prepaid voucher at a later time.
Q8	Can I exchange the Pos Laju Prepaid voucher to other type of product that I have purchased?
A8	No. Pos Laju Prepaid voucher is not exchangeable for cash or any other forms of product.

Q9	Where can I redeem the Pos Laju Prepaid voucher?
A9	The redemption of Pos Laju Prepaid voucher can only be done at Pos Laju outlets.